

UPLOAD/ TRADE-IN GUIDE

Here is a general guide for your reference, ensuring a smooth trading in experience.

1

SUBMIT YOUR ITEMS
Upload your item by filling in our form (info & 3+ photos). See the brand list and credit guide for details.

2

CHECK & APPROVE
Our team will then evaluate your submitted items. Upon approval, we will notify the credits you gained from your uploads.

3

CREDITS, ACTIVATED!
Sign up / Login to check your credits via the link we'd sent, start exploring your swap options on our platform.

	Recommended	Advised against
Style & Size	<div><div>😊</div> Any Season (Including vintage)</div> <div><div>😊</div> Any Size</div> <div><div>😊</div> Any Materials</div> <div><div>😊</div> Womens, Mens, Unisex, Kids</div>	<div><div>☒</div> Items that generally resell for over 5000HKD (You'd get a better profit from reselling)</div>
Condition	<div><div>😊</div> Freshly Washed</div> <div><div>😊</div> Good condition with still many uses left</div> <div><div>😊</div> Odour free, stored in a cigraette free enviornment</div> <div><div>😊</div> Well fixed up products are also accepted (e.g. Bag re-colouration, button changes etc.), please state clearly on the upload form if so</div>	<div><div>☒</div> Obvious stains and discolouration</div> <div><div>☒</div> Holes or damanges</div> <div><div>☒</div> Obvious odours</div> <div><div>☒</div> Obviouly used shoe sole</div> <div>*We have good seamstress & cobblers that we would recommend if needed</div>
Brand	<div><div>😊</div> Luxury Houses/ Designer Brands</div> <div><div>😊</div> Prenimum Brands</div> <div><div>😊</div> Selective High Street Brands</div> <div>*For Details, please see the Brand list</div>	<div><div>☒</div> Items from sites such as taobao</div> <div><div>☒</div> Fast Fashion Brands</div> <div><div>☒</div> Counterfeits</div>
Category	<div><div>😊</div> Garments</div> <div><div>😊</div> Bags</div> <div><div>😊</div> Footwear</div> <div><div>😊</div> Accessories, Small (Leather) goods</div> <div><div>😊</div> Swimwear</div>	<div><div>☒</div> Lingerie/ Underwear</div> <div><div>☒</div> Watches</div> <div><div>☒</div> Haute Jewellery</div> <div><div>☒</div> Bridal</div>
Notes from us	<div><div>😊</div> For brands that are not on the list but you think it should have been, please reach out and we could review our list</div> <div><div>😊</div> Please submit 1 clear frontal photo and at least 2 supporting photos. Please also submit a snap of the item together with a slip of your email written on it, as proof of ownership.</div>	<div><div>☒</div> If any counterfeit products were found submitted, the user's account would be suspended immediately</div>

DOWNLOAD/ TRADE-OUT GUIDE

Smooth shopping experience that is super friendly to your wallet.

- 1

DISCOVER
Sign in to browse and pick from the large pool of good quality items. Save the items to your Wishlist or put them in your basket.
- 2

CHECK OUT
Check out the items in your basket, with your credits and a **small fee**. The items would then be vetted by us before finally arriving at yours.
- 3

FOREVER YOURS... OR?
Receive your items within 10 business days. Feel free to trade in the same piece again if it was kept in good condition.

	Cost	Benefits
Monthly Plan	<div><div>\$499 per month</div><div>Up to 3 trade-out items per month. Including all postage and admin fee. \$150 per item from 4th item onwardss.</div></div>	<div><div>☺</div> Rewarded with 1 extra credit each month in every 3 consecutive months without account pause or cancellation</div> <div><div>☺</div> Exclusive product preview for monthly plan members</div> <div><div>☺</div> Option to substituted monthly fee with 3 credits</div> <div><div>☺</div> Priority access to downloads (Trade-outs)</div>
Pay As You Go	<div><div>\$250 per item</div><div>Including all postage and administration fee.</div></div>	<div><div>☺</div> Flexible plan, only pay when needed</div> <div><div>☺</div> Cost lower than one high street item</div>

SEND IN YOUR TRADE-INSs

Send the item in the condition as how you might want to recieve it.

- 1

DOWNLOAD LABELS
We will be sending you the postage labels for your items. If possible do re-use the packaging from us to pack your item.
- 2

CONTACT COURIER
Drop off your item at the courier or arrange a pick up within 3 business days of receiving the notification. Once sent, please mark it on the system.
- 3

RENEWED & REVIEWS
We will check the item and forward them onto their new home.Reviews from fellow memebbers will be given.

Notes from us	<div><div>☺</div> Please make sure the item is freshly washed, checked and in good condition prior to sending it in</div> <div><div>☺</div> We strongly suggest to send the items within 3 business days of receiving the notification.</div>	<div><div>⚠</div> Remainders will be sent everyday if items were marked as sent by the 3rd busi-ness day. Please contact us if you'd need an extention. Otherwise by the 7th day, a warning will be given, then every other 3 days. Upon reciving 3 warnings your account would be suspended.</div>
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